

General Notification Temporary Packaging Change

From: Northeast Laboratory Services, Quality Department

Date: 2019-11-26

To whom it may concern:

Northeast Laboratory Services (NEL) is notifying customers of a temporary packaging change for T1521 MacConkey Broth – 5mL. Due to procurement difficulties of the tubes, we are unable to make the T1521 with the current configuration. We have found an alternate tube with slightly different specifications. NEL will continue manufacture the T1521 with the alternate tubes in order to continue to provide our customers with media.

The current tube specifications are as follows:

Material	Polycarbonate
Size	13 x 100 mm
Width/ Diameter	13.00 mm
Height	100.00 mm
Height with Cap	102.10 mm
Total Volume (cm³)	8 mL

The replacement tube specifications are as follows:

Material	Polycarbonate
Size	15 x 103 mm
Width/ Diameter	14.80 mm
Height	103.50 mm
Height with Cap	105.60 mm
Total Volume (cm³)	11 mL

The supplier of the tubes will not change, and NEL is confident in the ability of the media to perform with the replacement tubes. Each batch will be tested to ensure the performance prior to release. The supplier has been qualified by NEL and has always provided high quality product for our use.

This change is a temporary change until NEL can procure the 13 x 100 tubes. Customers may receive mixed lots of different sized tubes. The size difference is minimal, and customers may not notice the difference. Once the 13 x 100 tubes are received, NEL will convert back to manufacturing in those tubes. Each lot will be traceable, and customers may inquire at any time as to the size of tube used.

If you have any questions, please reach out to your Customer Service Representative or our Quality Team. We are confident that the alternate tube will provide us with a high-quality packaging which will not affect the integrity of the final product.

Sincerely,

A handwritten signature in black ink, appearing to read 'Abby Tripp', is written over a light blue horizontal line.

Abby Tripp
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