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July 11, 2019

RE: Key Personnel Changes

Dear Valued Customer:

This letter is to notify you of key personnel changes at Northeast Laboratory Services (NEL). Ralph Johnson has resigned his position as the Director of Quality for NEL's Prepared Culture Media Manufacturing Division. Effective July 8, 2019, Abby Tripp has taken on the responsibilities of the Quality Assurance Office and will replace Mr. Johnson as NEL's Director of Quality.

Ms. Tripp has an extensive background in QA/QC systems and was hired September 2016 to fill the position of QA/QC Technician in NEL's Media Production/Manufacturing division. She was promoted to QA/QC Regulatory Officer in November 2016 and then to QA/QC Regulatory Supervisor in August 2017.

Below is Ms. Tripp's contact information:

Abby Tripp

Quality Assurance Director

atripp@nelabservices.com

Ph: 1-800-244-8378 / 207-873-7711 x 313

Fax: 207-873-7022

Please feel free to contact Abby with your questions and/or concerns. We are confident that she will be an even greater asset to the department in her new role as Director of Quality.

Regards,

Melissa Higgins

Melissa A. Higgins

VP/CFO

NORTHEAST LABORATORY SERVICES